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Service definition

The service as agreed requires the third party to update customer data (only of customers who gave consent) towards Q-Park.

This enables your customers to use/park Q-Park parking facilities.

- I Q-Park will process updates of customer data from the third party.
- I Any customer arriving at Q-Park will be granted access when their number plate is recognised.

When the customer is identified, Q-Park will send parking session check-in and check-out messages to the third party for payment processing. The third party will process these and respond with a return/acknowledgment message. Confirming payment of the parking action.

The third partner also provides 4-digit access (PIN) codes or QR codes which will be added in the Q-Park white list. These codes can be found by the customer in the app and can be used to open the secured pedestrian doors of the car parks.